

# Feedback, comments and Complaints Form

## Instructions:

1. Complete this form
2. Forward with information to our Complaints Manager via email, website or post

Email	admin@devotedhealthcare.com.au
Website	devotedhealthcare.com.au
Postal Address	15, Wheatley Street, Gosnells, WA, 6107

3. The Complaint Manager will contact you upon receipt of this form.  
Note: You can send in the Anonymous Complaints and Feedback form in the stamped self-addressed envelope that you received at intake.

## Select Feedback Type:

General Feedback. Comments. Complaints.

## How do you wish to provide this feedback:

Anonymously Personally On behalf of someone

Fill in the details of the person who is making the complaint/ providing feedback.	
Name of Person providing feedback	
Address	
Phone	
Email	
My preferred contact method is	

If you are making the feedback on behalf of another person provide the following details.	
Participant name	
What is your relationship to the person?	
Does the person know you are making this complaint/providing feedback?	
Does the person consent to the complaint/feedback being made?	

Who is the person, or the service about whom you are providing feedback about?	
Name	
Contact Details (if known)	

**What is your Complaint/Feedback about?**

**Provide some details to help us understand your concerns. You should include what happened, where it happened, time it happened and who was involved.**



*Supporting Information*

*Please attach copies of any documentation that may help us to investigate your complaint/feedback (for example letters, references, emails).*

**What outcomes are you seeking because of the complaint/feedback?**

**Preferred Contact method:**

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Post: \_\_\_\_\_

**Additional Communication preference or support (if applicable).**

**Yes or No**

**If yes please specify.**

\_\_\_\_\_

**Thank you for your feedback.**

Please send your completed feedback via email or post.

**Email:** [info@devotedhealthcare.com.au](mailto:info@devotedhealthcare.com.au)

**Phone:** 08 6271 3616

**Post:** 15 Wheatley St, Gosnells WA 6110